



Stay connected to your health care from wherever you are.

Sign up to use the ArchWell Health Member Portal and you can:

- Request an appointment or a prescription refill
- Access your medical history and lab test results
- Connect with your care team and more

Stay connected to your health care from anywhere.

If you have an internet connection, you have a powerful healthcare tool at your fingertips.

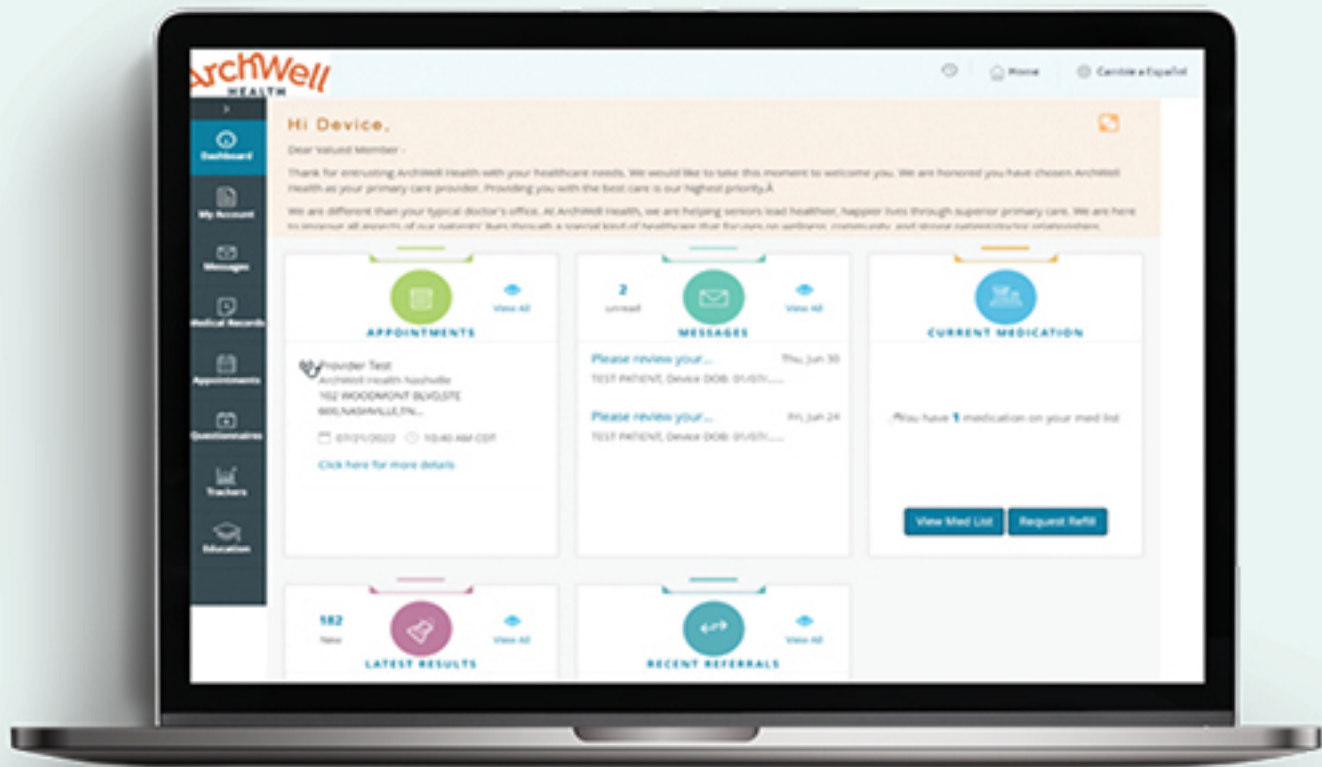
Get to know the ArchWell Health Member Portal! On your phone or on your computer, you can play an active role in your health care.



What is the Member Portal?

It's an online tool designed just for ArchWell Health members. It gives you the power to **access your electronic health records** and improve communication between you, your doctor and care team.

We believe you'll find the tool useful in helping you get and stay healthier. We proudly offer the benefit to all our members at no cost, and with no obligation to use the service. **You decide if it's right for you.**



Your ArchWell Health Member Portal is...

Convenient

Here are a few of the tasks you can complete through your member website:

- Access your clinical health records
- Access your appointment history
- Communicate with your doctor and care team via web messages
- Request an appointment
- Update your personal information
- Get important reminders and alerts
- Get important health information, such as new lab test results
- And more!

And we're working hard to add even more helpful functions to your portal. There's no cost for the service, so **sign up and try it out today!**

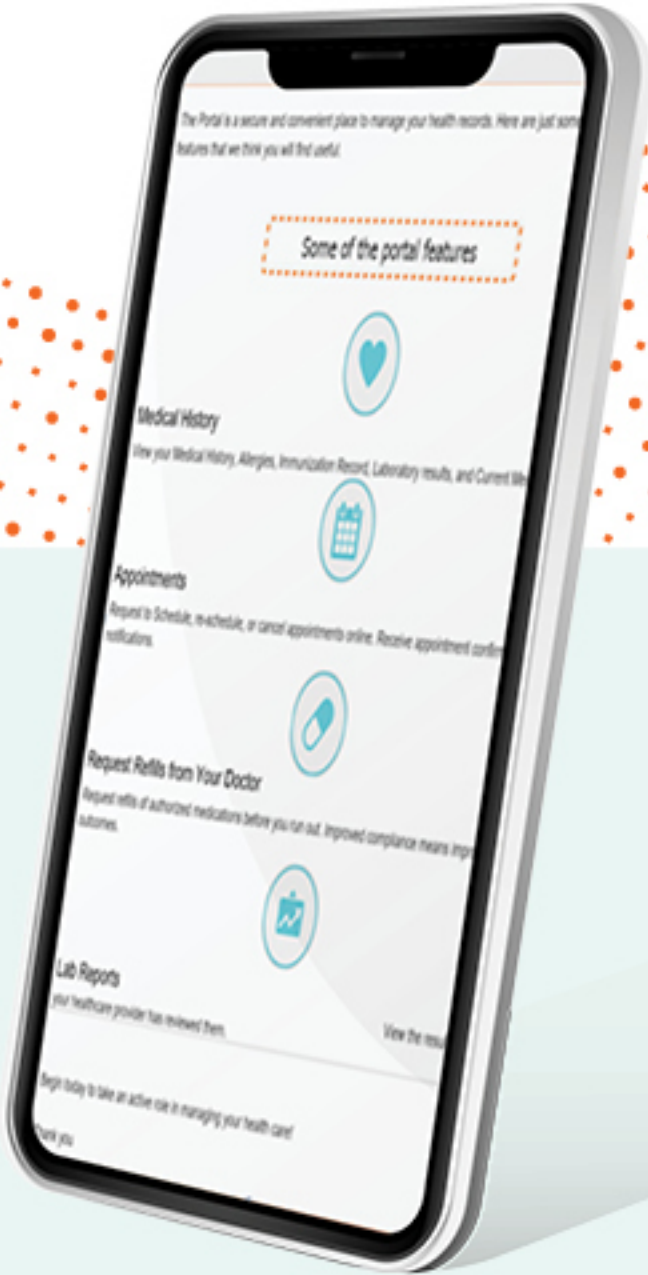
Secure

ArchWell Health understands the importance of keeping your health information private and secure. That's why we designed your Member Portal to include **state-of-the-art safeguards and privacy protections.**

Whether in our center or online, ArchWell Health is committed to protecting your information. That's why we've taken measures to help keep your information yours, and not in the wrong hands.

Be an active member of your healthcare team.

Start using the secure ArchWell Health Member Portal today!



Limitations & prohibited use

Some important things to remember:

- The Member Portal is NOT for emergencies or urgent communication with your care team.
- If you're having an emergency, call 911 or go to the nearest emergency department. You should always follow instructions you've been given for an emergency.
- If you have an urgent medical need, please call your ArchWell Health center and speak to someone on your care team.
- You can use your portal to request prescription refills only for medicines that are not controlled substances.
- The Member Portal is only for the use of the member who's logged in. Other ArchWell Health members must use their own login for their member portal.